

Frequently Asked Questions About Switching to Robison 100% Clean Energy

Q. If I switch my electricity to clean, renewable sources, who will my utility company be?

A. ConEd will still maintain the wires, prepare your bill and provide reliable service. The only thing that will change is that the electricity your home uses will be replenished by clean, renewable energy sourced and supplied by Robison.

Q. What will happen to my electricity bills?

A. In short, supporting new renewable energy costs more than polluting energy. For most consumers, the biggest factor determining the size of their bill is the amount of electricity they use. Residential electricity use is typically higher in the summer months when air conditioning is almost always the biggest factor influencing electricity bills.

Q. What if the power goes out?

A. Call ConEd just as you always have. Outages will be no more or less likely than they’re ever been.

Q. Where will the clean energy come from?

A. When you choose clean energy from Robison, Robison will source renewable energy from our region.

Q. Who is Robison?

A. Robison is a local company that has been in the energy business for 100 years. Robison supplies natural gas and electricity at great rates, we deliver clean-burning biofuel our oil heat customers, and service and install all types of heating and air conditioning systems. Robison also provides annual maintenance contracts for all types of HVAC systems and has quality licensed plumbing services.

Q. How is renewable energy different?

A. Renewable energy is produced from wind, hydro, and solar sources. Unlike conventional electricity sources, renewable sources do not product carbon dioxide or contribute to air pollution.

Q. What if I want to switch back?

A. You can switch back at no cost and with no interruption of service.

Q. Outside of supply charges, are there any charges or fees if I decide to switch?

A. We charge no fees to switch and no cancellation fee if you change your mind.

Q. Can I switch to clean energy if I rent my home?

A. Yes. If you currently receive and pay your electric utility bill every month on your own, then you can choose clean energy. Just sign and return the form enclosed.

More Questions?

Call (914) 344-5218 or view the enclosed details.